



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Applicant: Craig REDING, Menno AARTSEN,
Lisa M. AMBERGER, Constance CARLSON,
Suzi LEVAS, Mike METAXAS, Jan STEIN, Rao TANUKU,
The TURNER

Case: NYNEX-27/CIP3(96-21CIP3)

Serial No.: 09/154,965

Filed: September 17, 1998

Group Art Unit: 2761

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVICING OF
TELEPHONE CALLS INCLUDING CALLS REQUESTING
DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

ASSISTANT COMMISSIONER FOR PATENTS
Washington, D. C. 20231

S I. R:

Disclosure Statement

Received

DEC 28 1998

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The applicants respectfully request that the following references be considered in the examination of the above-identified application. A copy of each reference is enclosed.

Applicants preserve the right under 37 C.F.R. § 131 or otherwise to establish that any of the listed references are not prior art to the present application.

United States Patents

<u>Patent Number</u>	<u>Inventor</u>	<u>Class</u>	<u>Date Issued</u>
AA. 5,361,295	Solomon et al.	379/67	Nov. 1, 1994
AB. 5,210,789	Jeffus et al.	379/127	May 11, 1993
AC. 5,181,237	Dowden et al.	379/88	Jan. 19, 1993

AD. 5,163,083	Dowden et al.	379/88	Nov. 10, 1992
AE. 4,922,519	A. Daudelin	379/67	May 1, 1990
AF. 4,797,910	A. Daudelin	379/67	Jan. 10, 1989
AG. 4,620,066	Bushnell et al.	179/27	Oct. 28, 1986

REMARKS

Under rule 37 C.F.R. 1.98(a) (effective March 16, 1992), since all of the above-cited references (References AA-AG) are in the English language, the applicant submits that no specific comments are necessary for any of these.

For the Examiner's convenience, the applicant has attached a completed modified PTO-1449 form hereto.

Respectfully submitted,

December 21, 1998

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CERTIFICATE OF MAILING under 37 C.F.R. 1.8(a)

I hereby certify that this correspondence is being deposited on **December 21, 1998** with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Michael B. Straub
Signature

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